

# **Success Measures Home Improvement Program Evaluation**

**Prepared by  
Jamie Jerden  
Research Assistant, University of Minnesota  
Conducted on behalf of Sparc  
July, 2007**

*This report (NPCR 1266) is also available on the CURA website:  
[www.cura.umn.edu/search/index.php](http://www.cura.umn.edu/search/index.php)*

July, 2007

Neighborhood Planning for Community Revitalization (NPCR) supported the work of the author of this work, but has not reviewed it for publication. The content is solely the responsibility of the author and is not necessarily endorsed by NPCR.

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Neighborhood Planning for Community Revitalization

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December 20, 2006

CURA  
Jeff Corn  
330 HHH Center  
301 19<sup>th</sup> Avenue S.  
Minneapolis, MN 55455

Dear Mr. Corn:

Enclosed you will find the results of our surveying that was completed with the help of a CURA intern.

The first enclosure is a brief set of graphs that display responses that directly relate to the questions we were seeking to study. In addition, the last two pages highlight responses that peaked our interest for one reason or another.

The second enclosure contains the summary of the responses. There were three surveys completed for each neighborhood, thus there are six reports as we serve two distinct neighborhoods. I have highlighted the survey name and neighborhood for your convenience.

This information has been, and will be very useful for Sparc. The data contained in these reports helped guide our Board in their strategic planning for 2007. Also, it will be used as a base line for future surveying so we can document whether our housing loan and grant programs are meeting their implicit goals.

I would be more than happy to discuss these results in further detail. If you have any questions or concerns, you can reach me at 651-488-1039 or at [seth@sparcweb.org](mailto:seth@sparcweb.org).

Sincerely,

Seth Benziger  
Program Manager

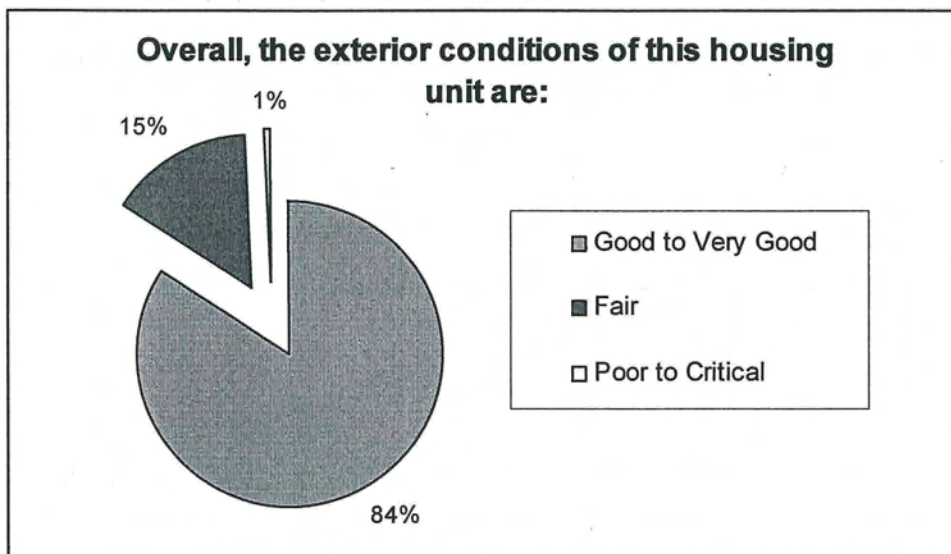
Enclosure

## **H2.2b – Housing Condition Survey**

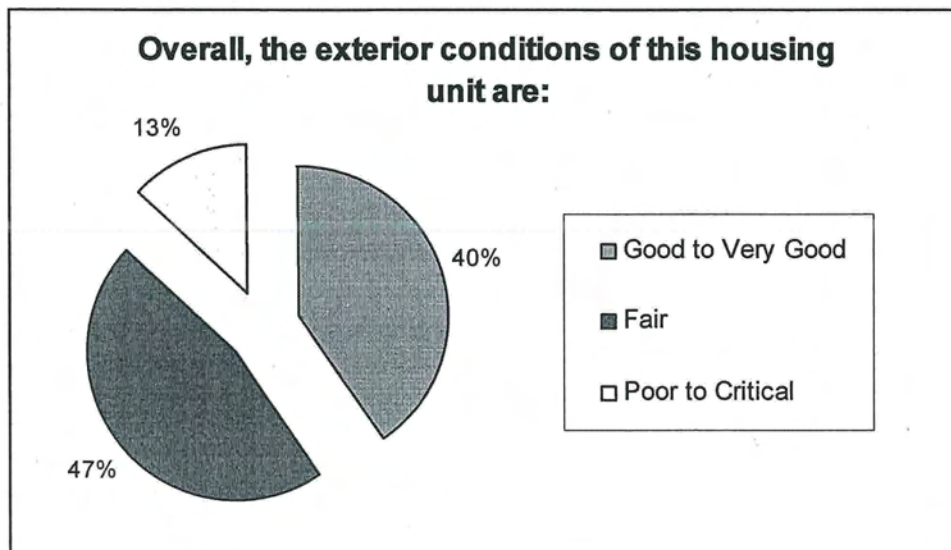
Benefits Picture: Indicator for Improved Appearances & Perceptions Reduced Blight.

Methodology: Staff members went door to door ranking, on a scale of 1-5, the condition of the main exterior features of the home.

Hamline Midway (n=189):



North End (n=202):



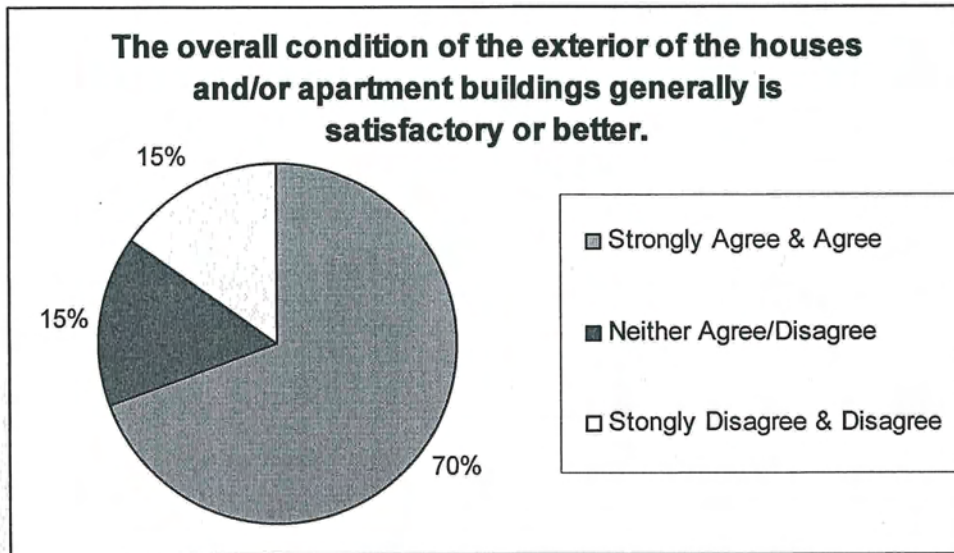


## **H7.1c – Visual Attractiveness of the Neighborhood**

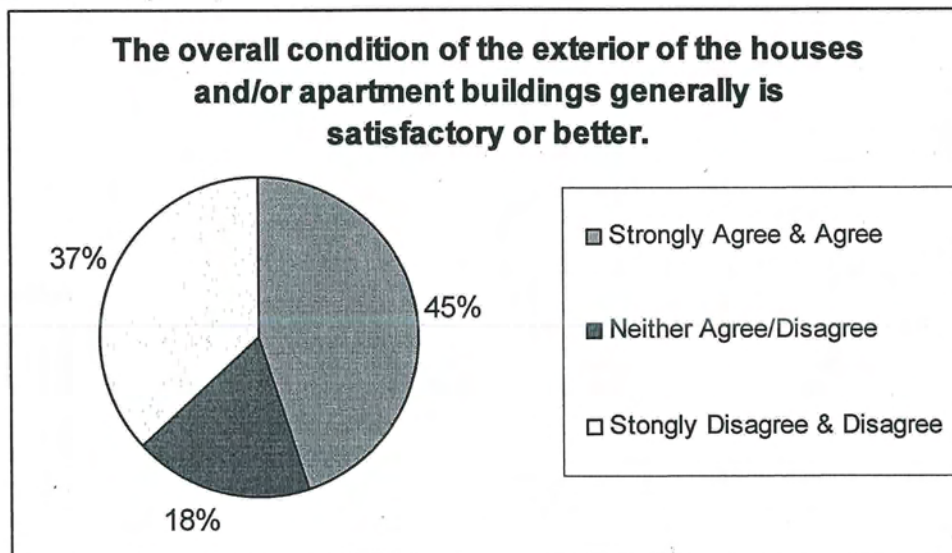
Benefits Picture: Approved Appearances & Perceptions

Methodology: A survey was sent out to randomly selected residents, in the target area of the two neighborhoods.

Hamline Midway (n=92):



North End (n=82):

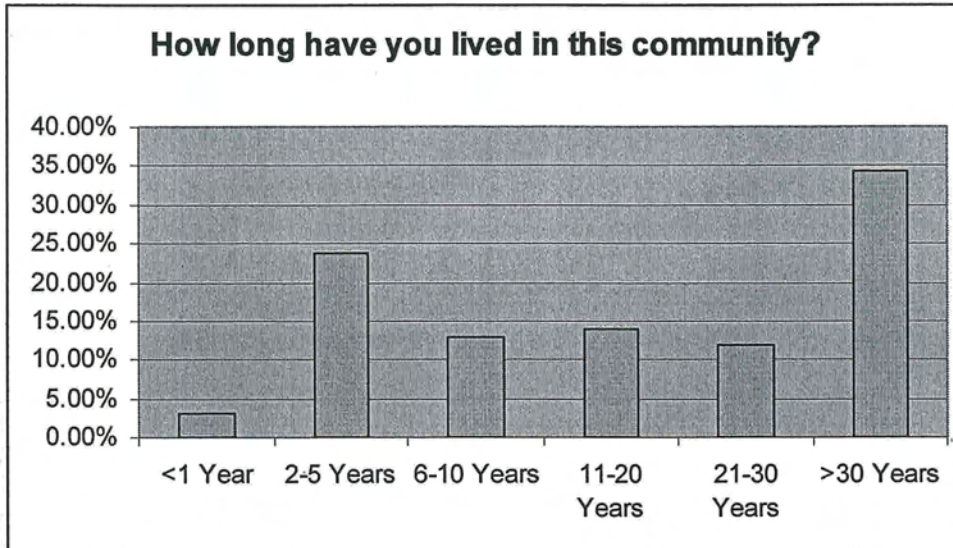


## **H13.1b – Resident Stability**

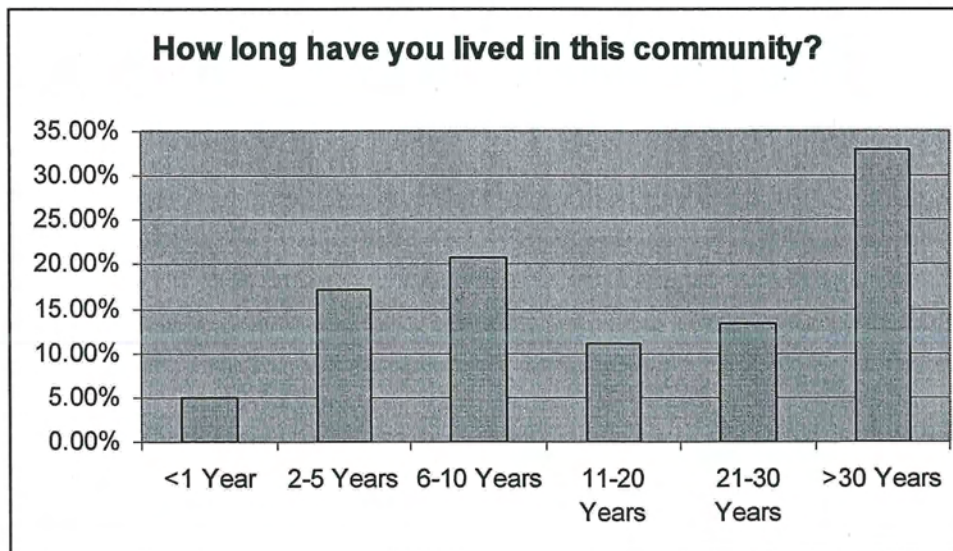
Benefits Picture: Creates Family Stability, Increases Community Stability

Methodology: A survey was sent out to randomly selected residents, in the target area of the two neighborhoods.

Hamline Midway (n=93):

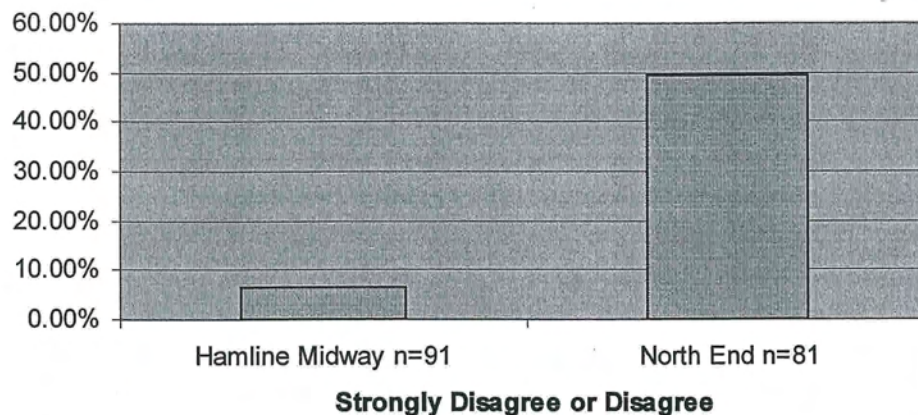


North End (n=83):

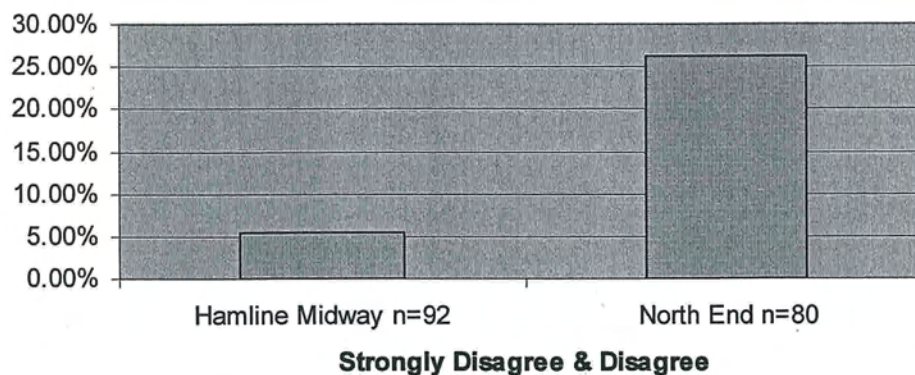


## Other Questions of Interest:

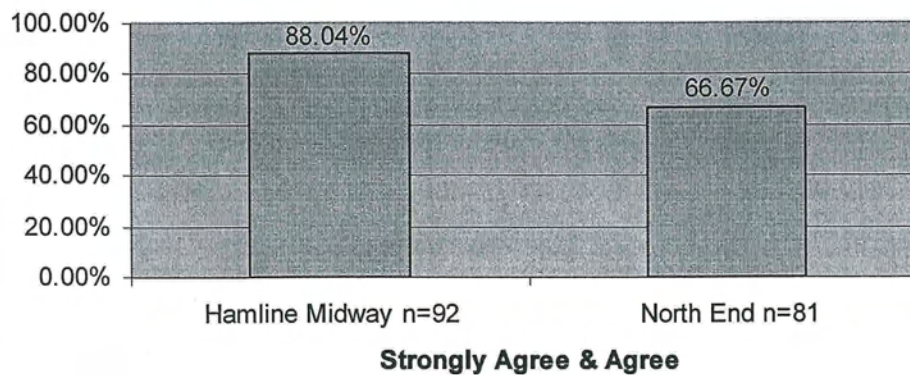
**Overall, I feel that I live in a safe neighborhood.**



**My family has the resources and skills needed to maintain our home.**

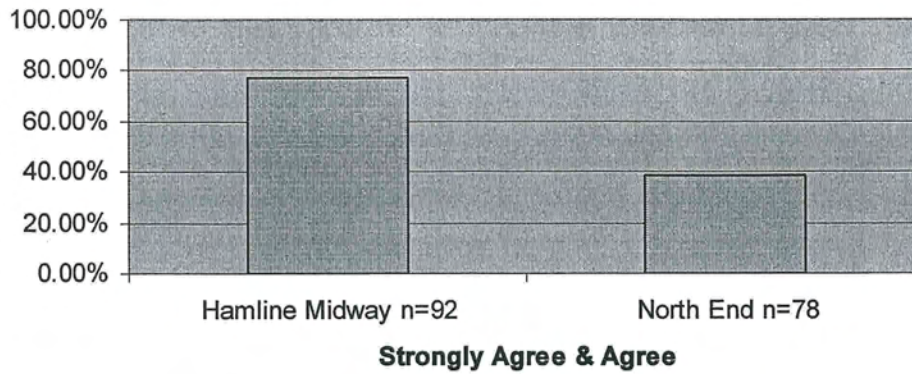


**My current monthly housing cost is affordable for me and my family.**





**Overall attractiveness of the neighborhood is  
satisfactory or better.**



# Success Measures Data System

Seth Benziger  
Sparc  
Administrator

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For more detail on tabulation of data, click **Help** on the tool bar.

This page shows the results based on the criteria you selected:

### ■ Housing Condition Survey Hamline Midway

#### Data Summary

(There are a total of 189 entries for this query.)

[Considerations and Acknowledgements.doc](#)

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[Instructions for Data Collector.doc](#)

[Instructions for Data Collector.pdf](#)

#### Visual Assessment of Housing Quality

Instructions: Using a scale of 0 to 5 as described below in the Visual Assessment Key, select the response that best describes your ranking of each item in the visual assessment. You may add comments at the end of each section. Finally, please provide an overall assessment of the property based on your individual rankings, using the same 0-5 scale.

Visual Assessment Key: 5 = Very good (No maintenance needed), 4 = Good (Minor repairs needed), 3 = Fair (Signs of deterioration, but no substantial repairs or replacement needed), 2 = Poor (Significant deterioration; considerable repairs or replacement needed immediately), 1 = Critical (Major damage; comprehensive replacement needed immediately), 0 = Not applicable (Doesn't exist, is not visible or category does not apply).

Date of assessment: (0 of 189 entries responded)  
(no responses)

Property address: (0 of 189 entries responded)  
(no responses)

Unit #: (0 of 189 entries responded)  
(no responses)

Number of units in building: (0 of 189 entries responded)  
(no responses)

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Roof (187 of 189 entries responded)

5 (Very good)		43.32% (81/187)
4 (Good)		42.78% (80/187)
3 (Fair)		11.76% (22/187)
2 (Poor)		1.6% (3/187)
1 (Critical)		0.53% (1/187)
0 (Not applicable)		0% (0/187)

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## Gutters (160 of 189 entries responded)

5 (Very good)		29.38% (47/160)
4 (Good)		60.63% (97/160)
3 (Fair)		9.38% (15/160)
2 (Poor)		0.63% (1/160)
1 (Critical)		0% (0/160)
0 (Not applicable)		0% (0/160)

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## Windows (187 of 189 entries responded)

5 (Very good)		31.02% (58/187)
4 (Good)		48.13% (90/187)
3 (Fair)		18.18% (34/187)
2 (Poor)		2.67% (5/187)
1 (Critical)		0% (0/187)
0 (Not applicable)		0% (0/187)

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## Exterior doors (185 of 189 entries responded)

5 (Very good)		43.24% (80/185)
4 (Good)		45.41% (84/185)
3 (Fair)		9.73% (18/185)
2 (Poor)		1.62% (3/185)
1 (Critical)		0% (0/185)
0 (Not applicable)		0% (0/185)

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## Exterior walls (187 of 189 entries responded)

5 (Very good)		31.55% (59/187)
4 (Good)		49.73% (93/187)
3 (Fair)		14.44% (27/187)
2 (Poor)		3.21% (6/187)
1 (Critical)		1.07% (2/187)
0 (Not applicable)		0% (0/187)

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## Foundation (103 of 189 entries responded)

5 (Very good)		32.04% (33/103)
4 (Good)		49.51% (51/103)

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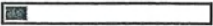

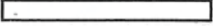





3 (Fair)		14.56% (15/103)
2 (Poor)		0.97% (1/103)
1 (Critical)		0% (0/103)
0 (Not applicable)		2.91% (3/103)

Porches and balconies (179 of 189 entries responded)

5 (Very good)		27.37% (49/179)
4 (Good)		48.04% (86/179)
3 (Fair)		20.67% (37/179)
2 (Poor)		3.91% (7/179)
1 (Critical)		0% (0/179)
0 (Not applicable)		0% (0/179)

Garage and other detached structures (19 of 189 entries responded)

5 (Very good)		10.53% (2/19)
4 (Good)		63.16% (12/19)
3 (Fair)		0% (0/19)
2 (Poor)		0% (0/19)
1 (Critical)		0% (0/19)
0 (Not applicable)		26.32% (5/19)

Yard (lawn, fencing, grade) (178 of 189 entries responded)

5 (Very good)		31.46% (56/178)
4 (Good)		43.82% (78/178)
3 (Fair)		17.42% (31/178)
2 (Poor)		6.74% (12/178)
1 (Critical)		0.56% (1/178)
0 (Not applicable)		0% (0/178)

Other (steps, walkway, ramp, chimney and other exterior components not already covered) (3 of 189 entries responded)

5 (Very good)		33.33% (1/3)
4 (Good)		33.33% (1/3)
3 (Fair)		0% (0/3)
2 (Poor)		0% (0/3)
1 (Critical)		0% (0/3)
0 (Not applicable)		33.33% (1/3)

Please comment on exterior housing components listed above. (0 of 189 entries responded)  
(no responses)


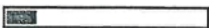
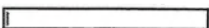


Please comment on any additional exterior housing condition issues. (0 of 189 entries responded)  
(no responses)



**Overall Assessment of Housing Unit**

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Overall, the exterior conditions of this housing unit are: (189 of 189 entries responded)

5 (Very good)		19.05% (36/189)
4 (Good)		65.08% (123/189)
3 (Fair)		15.34% (29/189)
2 (Poor)		0.53% (1/189)
1 (Critical)		0% (0/189)
0 (Not applicable)		0% (0/189)

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Seth Benziger  
Sparc  
Administrator

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## View Summary of Form Responses:

This page shows the criteria you selected on the Tabulate Data page, followed by the basic tabulations of your data by question.

For more detail on tabulation of data, click **Help** on the tool bar.

This page shows the results based on the criteria you selected:

### ■ Housing Condition Survey North End

#### Data Summary

(There are a total of 202 entries for this query.)

[Considerations and Acknowledgements.doc](#)

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[Instructions for Data Collector.doc](#)

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#### Visual Assessment of Housing Quality

Instructions: Using a scale of 0 to 5 as described below in the Visual Assessment Key, select the response that best describes your ranking of each item in the visual assessment. You may add comments at the end of each section. Finally, please provide an overall assessment of the property based on your individual rankings, using the same 0-5 scale.

Visual Assessment Key: 5 = Very good (No maintenance needed), 4 = Good (Minor repairs needed), 3 = Fair (Signs of deterioration, but no substantial repairs or replacement needed), 2 = Poor (Significant deterioration; considerable repairs or replacement needed immediately), 1 = Critical (Major damage; comprehensive replacement needed immediately), 0 = Not applicable (Doesn't exist, is not visible or category does not apply).

Date of assessment: (0 of 202 entries responded)  
(no responses)







Property address: (0 of 202 entries responded)  
(no responses)

Unit #: (0 of 202 entries responded)  
(no responses)

Number of units in building: (0 of 202 entries responded)  
(no responses)

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Roof (200 of 202 entries responded)

5 (Very good)		19.5% (39/200)
4 (Good)		45.5% (91/200)
3 (Fair)		23.5% (47/200)
2 (Poor)		7.5% (15/200)
1 (Critical)		4% (8/200)
0 (Not applicable)		0% (0/200)

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## Gutters (106 of 202 entries responded)

5 (Very good)		8.49% (9/106)
4 (Good)		43.4% (46/106)
3 (Fair)		17.92% (19/106)
2 (Poor)		18.87% (20/106)
1 (Critical)		5.66% (6/106)
0 (Not applicable)		5.66% (6/106)







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## Windows (200 of 202 entries responded)

5 (Very good)		3.5% (7/200)
4 (Good)		36% (72/200)
3 (Fair)		47% (94/200)
2 (Poor)		11% (22/200)
1 (Critical)		2.5% (5/200)
0 (Not applicable)		0% (0/200)

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## Exterior doors (196 of 202 entries responded)

5 (Very good)		9.18% (18/196)
4 (Good)		35.71% (70/196)
3 (Fair)		43.37% (85/196)
2 (Poor)		9.69% (19/196)
1 (Critical)		2.04% (4/196)
0 (Not applicable)		0% (0/196)

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## Exterior walls (201 of 202 entries responded)

5 (Very good)		8.96% (18/201)
4 (Good)		46.77% (94/201)
3 (Fair)		32.34% (65/201)
2 (Poor)		9.95% (20/201)
1 (Critical)		1.99% (4/201)
0 (Not applicable)		0% (0/201)


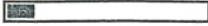
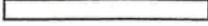

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## Foundation (83 of 202 entries responded)

5 (Very good)		4.82% (4/83)
4 (Good)		46.99% (39/83)

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3 (Fair)		32.53% (27/83)
2 (Poor)		14.46% (12/83)
1 (Critical)		0% (0/83)
0 (Not applicable)		1.2% (1/83)


Porches and balconies (183 of 202 entries responded)

5 (Very good)		10.93% (20/183)
4 (Good)		31.15% (57/183)
3 (Fair)		37.16% (68/183)
2 (Poor)		18.58% (34/183)
1 (Critical)		2.19% (4/183)
0 (Not applicable)		0% (0/183)

Garage and other detached structures (25 of 202 entries responded)

5 (Very good)		0% (0/25)
4 (Good)		28% (7/25)
3 (Fair)		48% (12/25)
2 (Poor)		12% (3/25)
1 (Critical)		8% (2/25)
0 (Not applicable)		4% (1/25)

Yard (lawn, fencing, grade) (192 of 202 entries responded)

5 (Very good)		6.25% (12/192)
4 (Good)		38.54% (74/192)
3 (Fair)		38.54% (74/192)
2 (Poor)		13.02% (25/192)
1 (Critical)		3.65% (7/192)
0 (Not applicable)		0% (0/192)

Other (steps, walkway, ramp, chimney and other exterior components not already covered) (10 of 202 entries responded)

5 (Very good)		0% (0/10)
4 (Good)		50% (5/10)
3 (Fair)		40% (4/10)
2 (Poor)		0% (0/10)
1 (Critical)		10% (1/10)
0 (Not applicable)		0% (0/10)


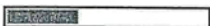




Please comment on exterior housing components listed above. (0 of 202 entries responded)  
(no responses)

Please comment on any additional exterior housing condition issues. (0 of 202 entries responded)  
(no responses)

**Overall Assessment of Housing Unit**

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Overall, the exterior conditions of this housing unit are: (199 of 202 entries responded)

5 (Very good)		5.03% (10/199)
4 (Good)		35.18% (70/199)
3 (Fair)		46.73% (93/199)
2 (Poor)		11.56% (23/199)
1 (Critical)		1.51% (3/199)
0 (Not applicable)		0% (0/199)

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Version 4.31

# Success Measures Data System

Seth Benziger  
Sparc  
Administrator

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## View Summary of Form Responses:

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This page shows the results based on the criteria you selected:

- Resident Stability Hamline Midway

### Data Summary

(There are a total of 93 entries for this query.)

[Considerations and Acknowledgements.doc](#)

[Considerations and Acknowledgements.pdf](#)

### Duration of Residence and Resident Stability

#### Time at Your Current Address and in the Community

Instructions: Please answer the following questions based on your current address and community.

How long have you lived at your current address? (93 of 93 entries responded)

Less than 1 year		3.23% (3/93)
1 - 5 years		33.33% (31/93)
6 - 10 years		12.9% (12/93)
11 - 20 years		22.58% (21/93)
21 - 30 years		10.75% (10/93)
More than 30 years		17.2% (16/93)

How long have you lived in this community? (93 of 93 entries responded)

1 year or less		3.23% (3/93)
2-5 years		23.66% (22/93)
6-10 years		12.9% (12/93)
11-20 years		13.98% (13/93)
21-30 years		11.83% (11/93)
More than 30 years		34.41% (32/93)

In the past 10 years, how many times have you moved? (92 of 93 entries responded)



0 moves		54.35% (50/92)
1 move		17.39% (16/92)
2-3 moves		21.74% (20/92)
4-6 moves		4.35% (4/92)
7-10 moves		1.09% (1/92)
more than 10 moves		1.09% (1/92)

Do you own or rent your present home? (93 of 93 entries responded)

Own		89.25% (83/93)
Rent		10.75% (10/93)

Instructions: Using a scale of 1 to 5, where 5 = Strongly agree, 4 = Agree, 3 = Neither agree/disagree, 2 = Disagree and 1 = Strongly disagree, please select the response that best describes your feeling about each of the following statements. 0 = Not applicable.

### Attitudes About Your Home

The location of my home is convenient to where I work. (92 of 93 entries responded)

5 (Strongly agree)		44.57% (41/92)
4 (Agree)		23.91% (22/92)
3 (Neither agree/disagree)		14.13% (13/92)
2 (Disagree)		4.35% (4/92)
1 (Strongly disagree)		1.09% (1/92)
0 (Not applicable)		11.96% (11/92)

My home is convenient to where I like to do my shopping. (92 of 93 entries responded)

5 (Strongly agree)		30.43% (28/92)
4 (Agree)		48.91% (45/92)
3 (Neither agree/disagree)		13.04% (12/92)
2 (Disagree)		6.52% (6/92)
1 (Strongly disagree)		0% (0/92)
0 (Not applicable)		1.09% (1/92)

My current monthly housing cost is affordable for me or my family. (92 of 93 entries responded)

5 (Strongly agree)		28.26% (26/92)
4 (Agree)		59.78% (55/92)
3 (Neither agree/disagree)		7.61% (7/92)
2 (Disagree)		1.09% (1/92)
1 (Strongly disagree)		2.17% (2/92)
0 (Not applicable)		1.09% (1/92)

The size, number of bedrooms and other features of my home meet my needs and/or my family's. (90 of 93 entries responded)



5 (Strongly agree)		26.67% (24/90)
4 (Agree)		48.89% (44/90)
3 (Neither agree/disagree)		11.11% (10/90)
2 (Disagree)		12.22% (11/90)
1 (Strongly disagree)		1.11% (1/90)
0 (Not applicable)		0% (0/90)

The condition of the interior of my home is satisfactory. (90 of 93 entries responded)

5 (Strongly agree)		28.89% (26/90)
4 (Agree)		54.44% (49/90)
3 (Neither agree/disagree)		7.78% (7/90)
2 (Disagree)		7.78% (7/90)
1 (Strongly disagree)		1.11% (1/90)
0 (Not applicable)		0% (0/90)

My family has the resources and skills needed to maintain our home. (92 of 93 entries responded)

5 (Strongly agree)		27.17% (25/92)
4 (Agree)		53.26% (49/92)
3 (Neither agree/disagree)		9.78% (9/92)
2 (Disagree)		4.35% (4/92)
1 (Strongly disagree)		1.09% (1/92)
0 (Not applicable)		4.35% (4/92)

### Attitudes About Your Neighborhood

My neighbors and I look out for each other. (93 of 93 entries responded)

5 (Strongly agree)		26.88% (25/93)
4 (Agree)		49.46% (46/93)
3 (Neither agree/disagree)		19.35% (18/93)
2 (Disagree)		3.23% (3/93)
1 (Strongly disagree)		1.08% (1/93)

Overall, I feel that I live in a safe neighborhood. (91 of 93 entries responded)

5 (Strongly agree)		15.38% (14/91)
4 (Agree)		63.74% (58/91)
3 (Neither agree/disagree)		14.29% (13/91)
2 (Disagree)		5.49% (5/91)
1 (Strongly disagree)		1.1% (1/91)

The police respond to our calls promptly. (89 of 93 entries responded)

5 (Strongly agree)		11.24% (10/89)
4 (Agree)		37.08% (33/89)

3 (Neither agree/disagree)		40.45% (36/89)
2 (Disagree)		8.99% (8/89)
1 (Strongly disagree)		2.25% (2/89)

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There are high-quality schools in my community. (92 of 93 entries responded)

5 (Strongly agree)		11.96% (11/92)
4 (Agree)		39.13% (36/92)
3 (Neither agree/disagree)		20.65% (19/92)
2 (Disagree)		7.61% (7/92)
1 (Strongly disagree)		2.17% (2/92)
0 (Not applicable)		18.48% (17/92)

# Success Measures Data System

Seth Benziger  
Sparc  
Administrator

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## View Summary of Form Responses:

This page shows the criteria you selected on the Tabulate Data page, followed by the basic tabulations of your data by question.

For more detail on tabulation of data, click **Help** on the tool bar.

This page shows the results based on the criteria you selected:

- Resident Stability North End

### Data Summary

(There are a total of 83 entries for this query.)

[Considerations and Acknowledgements.doc](#)

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### Duration of Residence and Resident Stability

#### Time at Your Current Address and in the Community

Instructions: Please answer the following questions based on your current address and community.

How long have you lived at your current address? (83 of 83 entries responded)

Less than 1 year		6.02% (5/83)
1 - 5 years		22.89% (19/83)
6 - 10 years		21.69% (18/83)
11 - 20 years		13.25% (11/83)
21 - 30 years		16.87% (14/83)
More than 30 years		19.28% (16/83)

How long have you lived in this community? (82 of 83 entries responded)

1 year or less		4.88% (4/82)
2-5 years		17.07% (14/82)
6-10 years		20.73% (17/82)
11-20 years		10.98% (9/82)
21-30 years		13.41% (11/82)
More than 30 years		32.93% (27/82)

In the past 10 years, how many times have you moved? (83 of 83 entries responded)



0 moves		56.63% (47/83)
1 move		22.89% (19/83)
2-3 moves		15.66% (13/83)
4-6 moves		4.82% (4/83)
7-10 moves		0% (0/83)
more than 10 moves		0% (0/83)

Do you own or rent your present home? (83 of 83 entries responded)

Own		78.31% (65/83)
Rent		21.69% (18/83)

Instructions: Using a scale of 1 to 5, where 5 = Strongly agree, 4 = Agree, 3 = Neither agree/disagree, 2 = Disagree and 1 = Strongly disagree, please select the response that best describes your feeling about each of the following statements. 0 = Not applicable.

### Attitudes About Your Home

The location of my home is convenient to where I work. (82 of 83 entries responded)

5 (Strongly agree)		32.93% (27/82)
4 (Agree)		30.49% (25/82)
3 (Neither agree/disagree)		14.63% (12/82)
2 (Disagree)		2.44% (2/82)
1 (Strongly disagree)		2.44% (2/82)
0 (Not applicable)		17.07% (14/82)

My home is convenient to where I like to do my shopping. (82 of 83 entries responded)

5 (Strongly agree)		8.54% (7/82)
4 (Agree)		48.78% (40/82)
3 (Neither agree/disagree)		23.17% (19/82)
2 (Disagree)		9.76% (8/82)
1 (Strongly disagree)		8.54% (7/82)
0 (Not applicable)		1.22% (1/82)

My current monthly housing cost is affordable for me or my family. (81 of 83 entries responded)

5 (Strongly agree)		17.28% (14/81)
4 (Agree)		49.38% (40/81)
3 (Neither agree/disagree)		12.35% (10/81)
2 (Disagree)		7.41% (6/81)
1 (Strongly disagree)		7.41% (6/81)
0 (Not applicable)		6.17% (5/81)

The size, number of bedrooms and other features of my home meet my needs and/or my family's. (81 of 83 entries responded)

5 (Strongly agree)		32.1% (26/81)
4 (Agree)		49.38% (40/81)
3 (Neither agree/disagree)		4.94% (4/81)
2 (Disagree)		9.88% (8/81)
1 (Strongly disagree)		2.47% (2/81)
0 (Not applicable)		1.23% (1/81)

The condition of the interior of my home is satisfactory. (80 of 83 entries responded)

5 (Strongly agree)		26.25% (21/80)
4 (Agree)		41.25% (33/80)
3 (Neither agree/disagree)		16.25% (13/80)
2 (Disagree)		13.75% (11/80)
1 (Strongly disagree)		1.25% (1/80)
0 (Not applicable)		1.25% (1/80)

My family has the resources and skills needed to maintain our home. (80 of 83 entries responded)

5 (Strongly agree)		20% (16/80)
4 (Agree)		28.75% (23/80)
3 (Neither agree/disagree)		20% (16/80)
2 (Disagree)		18.75% (15/80)
1 (Strongly disagree)		7.5% (6/80)
0 (Not applicable)		5% (4/80)

### Attitudes About Your Neighborhood

My neighbors and I look out for each other. (78 of 83 entries responded)

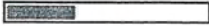
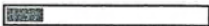
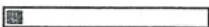
5 (Strongly agree)		19.23% (15/78)
4 (Agree)		44.87% (35/78)
3 (Neither agree/disagree)		17.95% (14/78)
2 (Disagree)		10.26% (8/78)
1 (Strongly disagree)		7.69% (6/78)

Overall, I feel that I live in a safe neighborhood. (81 of 83 entries responded)

5 (Strongly agree)		1.23% (1/81)
4 (Agree)		23.46% (19/81)
3 (Neither agree/disagree)		25.93% (21/81)
2 (Disagree)		22.22% (18/81)
1 (Strongly disagree)		27.16% (22/81)

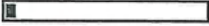





The police respond to our calls promptly. (79 of 83 entries responded)

5 (Strongly agree)		11.39% (9/79)
4 (Agree)		29.11% (23/79)

3 (Neither agree/disagree)		34.18% (27/79)
2 (Disagree)		17.72% (14/79)
1 (Strongly disagree)		7.59% (6/79)

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There are high-quality schools in my community. (82 of 83 entries responded)

5 (Strongly agree)		4.88% (4/82)
4 (Agree)		32.93% (27/82)
3 (Neither agree/disagree)		29.27% (24/82)
2 (Disagree)		19.51% (16/82)
1 (Strongly disagree)		7.32% (6/82)
0 (Not applicable)		6.1% (5/82)



# Success Measures Data System

Seth Benziger  
Sparc  
Administrator

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## View Summary of Form Responses:

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This page shows the results based on the criteria you selected:

### ■ Visual Attractiveness Hamline Midway #2

#### Data Summary

(There are a total of 92 entries for this query.)

[Considerations and Acknowledgements.doc](#)

[Considerations and Acknowledgements.pdf](#)

[Instructions for Data Collector.doc](#)

[Instructions for Data Collector.pdf](#)

#### Visual Attractiveness of Neighborhood

Instructions: Please identify the streets, blocks or boundaries of the neighborhood or community covered in this survey before distributing it to respondents.

Boundaries: (0 of 92 entries responded)  
(no responses)

Instructions: Please check all that apply.

Survey respondent: (51 of 92 entries responded)

I am a resident of the area defined above.	<input type="checkbox"/>	100% (51/51)
I own a business or work in the area defined above.	<input type="checkbox"/>	1.96% (1/51)
I do not live or work in the area defined above.	<input type="checkbox"/>	0% (0/51)

Date: (0 of 92 entries responded)  
(no responses)

Instructions: Using a scale of 1 to 5, where 5 = Strongly agree, 4 = Agree, 3 = Neither agree/disagree, 2 = Disagree and 1 = Strongly disagree, please select the response that best fits your observation and describes your feeling about each of the following statements. 0 = Not applicable.



## Neighborhood Residential Areas

The overall condition of the exterior of the houses and/or apartment buildings (the structure, roof, windows, doors, porches, steps) generally is satisfactory or better. (92 of 92 entries responded)

5 (Strongly agree)		7.61% (7/92)
4 (Agree)		61.96% (57/92)
3 (Neither agree/disagree)		15.22% (14/92)
2 (Disagree)		13.04% (12/92)
1 (Strongly disagree)		2.17% (2/92)

There are few to no houses or apartment buildings that are vacant and abandoned or in need of major repairs. (91 of 92 entries responded)

5 (Strongly agree)		17.58% (16/91)
4 (Agree)		34.07% (31/91)
3 (Neither agree/disagree)		23.08% (21/91)
2 (Disagree)		19.78% (18/91)
1 (Strongly disagree)		5.49% (5/91)

The maintenance of the front and side yards visible from the street, including fences, walkways and driveways, is generally satisfactory or better. (91 of 92 entries responded)

5 (Strongly agree)		13.19% (12/91)
4 (Agree)		58.24% (53/91)
3 (Neither agree/disagree)		15.38% (14/91)
2 (Disagree)		8.79% (8/91)
1 (Strongly disagree)		4.4% (4/91)
0 (Not applicable)		0% (0/91)

Trees and landscaping enhance the look of the neighborhood. (91 of 92 entries responded)

5 (Strongly agree)		46.15% (42/91)
4 (Agree)		43.96% (40/91)
3 (Neither agree/disagree)		6.59% (6/91)
2 (Disagree)		3.3% (3/91)
1 (Strongly disagree)		0% (0/91)

The houses and/or apartment buildings present an appealing visual aspect or lend historic character to the neighborhood. (91 of 92 entries responded)

5 (Strongly agree)		8.79% (8/91)
4 (Agree)		43.96% (40/91)
3 (Neither agree/disagree)		34.07% (31/91)
2 (Disagree)		12.09% (11/91)
1 (Strongly disagree)		1.1% (1/91)

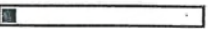





### Neighborhood Open Space

The area includes adequate parks and playground areas. (89 of 92 entries responded)

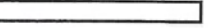

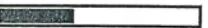
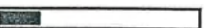


5 (Strongly agree)		35.96% (32/89)
4 (Agree)		57.3% (51/89)
3 (Neither agree/disagree)		2.25% (2/89)
2 (Disagree)		3.37% (3/89)
1 (Strongly disagree)		1.12% (1/89)

### Neighborhood Commercial/Institutional Areas

Business and storefront facades in the neighborhood generally are in satisfactory condition or better and present a welcoming appearance to passersby. (91 of 92 entries responded)

5 (Strongly agree)		6.59% (6/91)
4 (Agree)		48.35% (44/91)
3 (Neither agree/disagree)		23.08% (21/91)
2 (Disagree)		17.58% (16/91)
1 (Strongly disagree)		4.4% (4/91)
0 (Not applicable)		0% (0/91)

Business and storefront facades present an appealing visual aspect or lend historic character to the neighborhood. (91 of 92 entries responded)

5 (Strongly agree)		0% (0/91)
4 (Agree)		36.26% (33/91)
3 (Neither agree/disagree)		38.46% (35/91)
2 (Disagree)		20.88% (19/91)
1 (Strongly disagree)		4.4% (4/91)
0 (Not applicable)		0% (0/91)

Institutional buildings (such as libraries, schools and churches) fit in with or reinforce the identity of the neighborhood. (92 of 92 entries responded)

5 (Strongly agree)		18.48% (17/92)
4 (Agree)		63.04% (58/92)
3 (Neither agree/disagree)		8.7% (8/92)
2 (Disagree)		8.7% (8/92)
1 (Strongly disagree)		0% (0/92)
0 (Not applicable)		1.09% (1/92)

### Sidewalks and Pedestrian Access

The sidewalks in the neighborhood handle the volume and type of pedestrian activity adequately or better. (91 of 92 entries responded)

5 (Strongly agree)		15.38% (14/91)
4 (Agree)		69.23% (63/91)



3 (Neither agree/disagree)		7.69% (7/91)
2 (Disagree)		5.49% (5/91)
1 (Strongly disagree)		2.2% (2/91)
0 (Not applicable)		0% (0/91)

There are enough crosswalks to handle the level of pedestrian activity and general use of the area satisfactorily or better. (92 of 92 entries responded)

5 (Strongly agree)		13.04% (12/92)
4 (Agree)		63.04% (58/92)
3 (Neither agree/disagree)		11.96% (11/92)
2 (Disagree)		10.87% (10/92)
1 (Strongly disagree)		1.09% (1/92)

### Streets, Traffic and Parking

Street surfaces in the neighborhood generally are in good repair and there are no ruts or potholes. (92 of 92 entries responded)

5 (Strongly agree)		8.7% (8/92)
4 (Agree)		51.09% (47/92)
3 (Neither agree/disagree)		17.39% (16/92)
2 (Disagree)		11.96% (11/92)
1 (Strongly disagree)		10.87% (10/92)

The size of streets and the volume and speed of traffic are all appropriate to the neighborhood, and streets safely accommodate pedestrian activity. (89 of 92 entries responded)

5 (Strongly agree)		4.49% (4/89)
4 (Agree)		47.19% (42/89)
3 (Neither agree/disagree)		19.1% (17/89)
2 (Disagree)		21.35% (19/89)
1 (Strongly disagree)		7.87% (7/89)



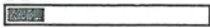

Parking in the neighborhood meets the needs of residents and visitors satisfactorily or better. (92 of 92 entries responded)

5 (Strongly agree)		9.78% (9/92)
4 (Agree)		57.61% (53/92)
3 (Neither agree/disagree)		18.48% (17/92)
2 (Disagree)		8.7% (8/92)
1 (Strongly disagree)		5.43% (5/92)

### Lighting

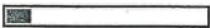

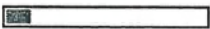


Street lighting in the neighborhood is sufficient to illuminate pedestrian pathways and access to homes. (92 of 92 entries responded)

5 (Strongly agree)		6.52% (6/92)
4 (Agree)		

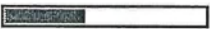

		58.7% (54/92)
3 (Neither agree/disagree)		13.04% (12/92)
2 (Disagree)		18.48% (17/92)
1 (Strongly disagree)		3.26% (3/92)

## Signage

Street signs are visible and large enough to help people identify where they are. (91 of 92 entries responded)

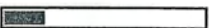

5 (Strongly agree)		12.09% (11/91)
4 (Agree)		70.33% (64/91)
3 (Neither agree/disagree)		12.09% (11/91)
2 (Disagree)		4.4% (4/91)
1 (Strongly disagree)		1.1% (1/91)

Neighborhood identification signs help reinforce the identity of the area. (90 of 92 entries responded)

5 (Strongly agree)		7.78% (7/90)
4 (Agree)		40% (36/90)
3 (Neither agree/disagree)		35.56% (32/90)
2 (Disagree)		14.44% (13/90)
1 (Strongly disagree)		2.22% (2/90)

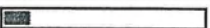

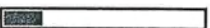

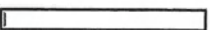
## Maintenance

Cleanliness of the neighborhood is generally satisfactory or better. (91 of 92 entries responded)

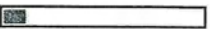

5 (Strongly agree)		4.4% (4/91)
4 (Agree)		59.34% (54/91)
3 (Neither agree/disagree)		19.78% (18/91)
2 (Disagree)		12.09% (11/91)
1 (Strongly disagree)		4.4% (4/91)


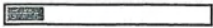

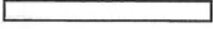
## Potential Problems

There are few or no abandoned buildings in the neighborhood. (89 of 92 entries responded)

5 (Strongly agree)		13.48% (12/89)
4 (Agree)		57.3% (51/89)
3 (Neither agree/disagree)		19.1% (17/89)
2 (Disagree)		8.99% (8/89)
1 (Strongly disagree)		1.12% (1/89)

There are few or no vacant, unkempt lots in the neighborhood. (92 of 92 entries responded)



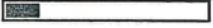
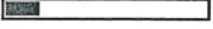

5 (Strongly agree)		10.87% (10/92)
4 (Agree)		

		57.61% (53/92)
3 (Neither agree/disagree)		18.48% (17/92)
2 (Disagree)		13.04% (12/92)
1 (Strongly disagree)		0% (0/92)

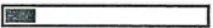




There are few or no abandoned cars in the neighborhood. (92 of 92 entries responded)

5 (Strongly agree)		11.96% (11/92)
4 (Agree)		58.7% (54/92)
3 (Neither agree/disagree)		16.3% (15/92)
2 (Disagree)		10.87% (10/92)
1 (Strongly disagree)		2.17% (2/92)

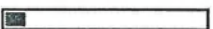

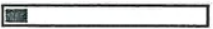

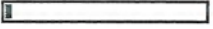
There is little or no evidence of illegal dumping in the area. (92 of 92 entries responded)

5 (Strongly agree)		17.39% (16/92)
4 (Agree)		45.65% (42/92)
3 (Neither agree/disagree)		17.39% (16/92)
2 (Disagree)		17.39% (16/92)
1 (Strongly disagree)		2.17% (2/92)

There is little or no graffiti evident in the neighborhood. (91 of 92 entries responded)

5 (Strongly agree)		15.38% (14/91)
4 (Agree)		47.25% (43/91)
3 (Neither agree/disagree)		21.98% (20/91)
2 (Disagree)		14.29% (13/91)
1 (Strongly disagree)		1.1% (1/91)

Overall attractiveness of the neighborhood is satisfactory or better. (92 of 92 entries responded)

5 (Strongly agree)		9.78% (9/92)
4 (Agree)		67.39% (62/92)
3 (Neither agree/disagree)		10.87% (10/92)
2 (Disagree)		8.7% (8/92)
1 (Strongly disagree)		3.26% (3/92)

Other comments about the visual attractiveness of the neighborhood: (0 of 92 entries responded)  
(no responses)



# Success Measures Data System

Seth Benziger  
Sparc  
Administrator

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## View Summary of Form Responses:

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For more detail on tabulation of data, click **Help** on the tool bar.

This page shows the results based on the criteria you selected:

- Visual Attractiveness North End

### Data Summary

(There are a total of 83 entries for this query.)

[Considerations and Acknowledgements.doc](#)

[Considerations and Acknowledgements.pdf](#)

[Instructions for Data Collector.doc](#)

[Instructions for Data Collector.pdf](#)

### Visual Attractiveness of Neighborhood

Instructions: Please identify the streets, blocks or boundaries of the neighborhood or community covered in this survey before distributing it to respondents.

Boundaries: (0 of 83 entries responded)  
(no responses)

Instructions: Please check all that apply.

Survey respondent: (56 of 83 entries responded)

I am a resident of the area defined above.	<input type="checkbox"/>	100% (56/56)
I own a business or work in the area defined above.	<input type="checkbox"/>	1.79% (1/56)
I do not live or work in the area defined above.	<input type="checkbox"/>	0% (0/56)

Date: (0 of 83 entries responded)  
(no responses)

Instructions: Using a scale of 1 to 5, where 5 = Strongly agree, 4 = Agree, 3 = Neither agree/disagree, 2 = Disagree and 1 = Strongly disagree, please select the response that best fits your observation and describes your feeling about each of the following statements. 0 = Not applicable.

## Neighborhood Residential Areas

The overall condition of the exterior of the houses and/or apartment buildings (the structure, roof, windows, doors, porches, steps) generally is satisfactory or better. (82 of 83 entries responded)

5 (Strongly agree)		6.1% (5/82)
4 (Agree)		39.02% (32/82)
3 (Neither agree/disagree)		18.29% (15/82)
2 (Disagree)		28.05% (23/82)
1 (Strongly disagree)		8.54% (7/82)

There are few to no houses or apartment buildings that are vacant and abandoned or in need of major repairs. (82 of 83 entries responded)

5 (Strongly agree)		7.32% (6/82)
4 (Agree)		28.05% (23/82)
3 (Neither agree/disagree)		21.95% (18/82)
2 (Disagree)		28.05% (23/82)
1 (Strongly disagree)		14.63% (12/82)

The maintenance of the front and side yards visible from the street, including fences, walkways and driveways, is generally satisfactory or better. (82 of 83 entries responded)

5 (Strongly agree)		4.88% (4/82)
4 (Agree)		36.59% (30/82)
3 (Neither agree/disagree)		25.61% (21/82)
2 (Disagree)		21.95% (18/82)
1 (Strongly disagree)		10.98% (9/82)
0 (Not applicable)		0% (0/82)

Trees and landscaping enhance the look of the neighborhood. (81 of 83 entries responded)

5 (Strongly agree)		27.16% (22/81)
4 (Agree)		38.27% (31/81)
3 (Neither agree/disagree)		17.28% (14/81)
2 (Disagree)		14.81% (12/81)
1 (Strongly disagree)		2.47% (2/81)

The houses and/or apartment buildings present an appealing visual aspect or lend historic character to the neighborhood. (82 of 83 entries responded)

5 (Strongly agree)		4.88% (4/82)
4 (Agree)		24.39% (20/82)
3 (Neither agree/disagree)		37.8% (31/82)
2 (Disagree)		25.61% (21/82)
1 (Strongly disagree)		7.32% (6/82)



## Neighborhood Open Space

The area includes adequate parks and playground areas. (82 of 83 entries responded)

5 (Strongly agree)		6.1% (5/82)
4 (Agree)		60.98% (50/82)
3 (Neither agree/disagree)		14.63% (12/82)
2 (Disagree)		4.88% (4/82)
1 (Strongly disagree)		13.41% (11/82)

## Neighborhood Commercial/Institutional Areas

Business and storefront facades in the neighborhood generally are in satisfactory condition or better and present a welcoming appearance to passersby. (82 of 83 entries responded)

5 (Strongly agree)		1.22% (1/82)
4 (Agree)		30.49% (25/82)
3 (Neither agree/disagree)		28.05% (23/82)
2 (Disagree)		21.95% (18/82)
1 (Strongly disagree)		14.63% (12/82)
0 (Not applicable)		3.66% (3/82)

Business and storefront facades present an appealing visual aspect or lend historic character to the neighborhood. (82 of 83 entries responded)

5 (Strongly agree)		2.44% (2/82)
4 (Agree)		31.71% (26/82)
3 (Neither agree/disagree)		34.15% (28/82)
2 (Disagree)		20.73% (17/82)
1 (Strongly disagree)		9.76% (8/82)
0 (Not applicable)		1.22% (1/82)

Institutional buildings (such as libraries, schools and churches) fit in with or reinforce the identity of the neighborhood. (82 of 83 entries responded)

5 (Strongly agree)		21.95% (18/82)
4 (Agree)		53.66% (44/82)
3 (Neither agree/disagree)		19.51% (16/82)
2 (Disagree)		3.66% (3/82)
1 (Strongly disagree)		0% (0/82)
0 (Not applicable)		1.22% (1/82)

## Sidewalks and Pedestrian Access

The sidewalks in the neighborhood handle the volume and type of pedestrian activity adequately or better. (80 of 83 entries responded)

5 (Strongly agree)		11.25% (9/80)
4 (Agree)		57.5% (46/80)

3 (Neither agree/disagree)		20% (16/80)
2 (Disagree)		8.75% (7/80)
1 (Strongly disagree)		0% (0/80)
0 (Not applicable)		2.5% (2/80)

There are enough crosswalks to handle the level of pedestrian activity and general use of the area satisfactorily or better. (83 of 83 entries responded)

5 (Strongly agree)		14.46% (12/83)
4 (Agree)		54.22% (45/83)
3 (Neither agree/disagree)		14.46% (12/83)
2 (Disagree)		13.25% (11/83)
1 (Strongly disagree)		3.61% (3/83)

### Streets, Traffic and Parking

Street surfaces in the neighborhood generally are in good repair and there are no ruts or potholes. (81 of 83 entries responded)

5 (Strongly agree)		11.11% (9/81)
4 (Agree)		46.91% (38/81)
3 (Neither agree/disagree)		19.75% (16/81)
2 (Disagree)		18.52% (15/81)
1 (Strongly disagree)		3.7% (3/81)

The size of streets and the volume and speed of traffic are all appropriate to the neighborhood, and streets safely accommodate pedestrian activity. (82 of 83 entries responded)

5 (Strongly agree)		7.32% (6/82)
4 (Agree)		34.15% (28/82)
3 (Neither agree/disagree)		19.51% (16/82)
2 (Disagree)		23.17% (19/82)
1 (Strongly disagree)		15.85% (13/82)

Parking in the neighborhood meets the needs of residents and visitors satisfactorily or better. (80 of 83 entries responded)


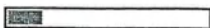


5 (Strongly agree)		8.75% (7/80)
4 (Agree)		41.25% (33/80)
3 (Neither agree/disagree)		18.75% (15/80)
2 (Disagree)		26.25% (21/80)
1 (Strongly disagree)		5% (4/80)

### Lighting

Street lighting in the neighborhood is sufficient to illuminate pedestrian pathways and access to homes. (82 of 83 entries responded)






5 (Strongly agree)		4.88% (4/82)
4 (Agree)		



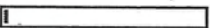




		40.24% (33/82)
3 (Neither agree/disagree)		17.07% (14/82)
2 (Disagree)		31.71% (26/82)
1 (Strongly disagree)		6.1% (5/82)

## Signage

Street signs are visible and large enough to help people identify where they are. (81 of 83 entries responded)

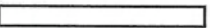




5 (Strongly agree)		9.88% (8/81)
4 (Agree)		59.26% (48/81)
3 (Neither agree/disagree)		13.58% (11/81)
2 (Disagree)		14.81% (12/81)
1 (Strongly disagree)		2.47% (2/81)

Neighborhood identification signs help reinforce the identity of the area. (81 of 83 entries responded)

5 (Strongly agree)		2.47% (2/81)
4 (Agree)		37.04% (30/81)
3 (Neither agree/disagree)		37.04% (30/81)
2 (Disagree)		20.99% (17/81)
1 (Strongly disagree)		2.47% (2/81)

## Maintenance

Cleanliness of the neighborhood is generally satisfactory or better. (81 of 83 entries responded)


5 (Strongly agree)		0% (0/81)
4 (Agree)		27.16% (22/81)
3 (Neither agree/disagree)		23.46% (19/81)
2 (Disagree)		27.16% (22/81)
1 (Strongly disagree)		22.22% (18/81)

## Potential Problems


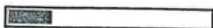


There are few or no abandoned buildings in the neighborhood. (80 of 83 entries responded)

5 (Strongly agree)		6.25% (5/80)
4 (Agree)		32.5% (26/80)
3 (Neither agree/disagree)		22.5% (18/80)
2 (Disagree)		31.25% (25/80)
1 (Strongly disagree)		7.5% (6/80)

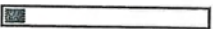
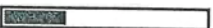



There are few or no vacant, unkempt lots in the neighborhood. (79 of 83 entries responded)

5 (Strongly agree)		3.8% (3/79)
4 (Agree)		

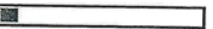
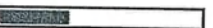





		36.71% (29/79)
3 (Neither agree/disagree)		21.52% (17/79)
2 (Disagree)		32.91% (26/79)
1 (Strongly disagree)		5.06% (4/79)






There are few or no abandoned cars in the neighborhood. (78 of 83 entries responded)

5 (Strongly agree)		10.26% (8/78)
4 (Agree)		30.77% (24/78)
3 (Neither agree/disagree)		29.49% (23/78)
2 (Disagree)		24.36% (19/78)
1 (Strongly disagree)		5.13% (4/78)

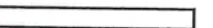




There is little or no evidence of illegal dumping in the area. (81 of 83 entries responded)

5 (Strongly agree)		8.64% (7/81)
4 (Agree)		34.57% (28/81)
3 (Neither agree/disagree)		24.69% (20/81)
2 (Disagree)		16.05% (13/81)
1 (Strongly disagree)		16.05% (13/81)

There is little or no graffiti evident in the neighborhood. (77 of 83 entries responded)

5 (Strongly agree)		9.09% (7/77)
4 (Agree)		33.77% (26/77)
3 (Neither agree/disagree)		32.47% (25/77)
2 (Disagree)		16.88% (13/77)
1 (Strongly disagree)		7.79% (6/77)

Overall attractiveness of the neighborhood is satisfactory or better. (78 of 83 entries responded)

5 (Strongly agree)		2.56% (2/78)
4 (Agree)		35.9% (28/78)
3 (Neither agree/disagree)		39.74% (31/78)
2 (Disagree)		12.82% (10/78)
1 (Strongly disagree)		8.97% (7/78)

Other comments about the visual attractiveness of the neighborhood: (0 of 83 entries responded)  
(no responses)